



Terms and Conditions for bands, artists & entertainers

Signature Wedding Bands is a trading name of South Wales Music Ltd. All bookings organised under either brand is subject to the following terms.

Cancellation by the Client

If the wedding party cancel more than three weeks in advance then the performance will be called off and you will receive no payment. If the wedding party cancel with less than three weeks' notice AND have paid the Agency the full amount, then the performance would be cancelled but you would still be paid your full fee, excluding any travel expenses or other costs which were anticipated but not incurred.

Cancellation by the Artist

If you cancel your performance, you will receive no payment. Cancellation should be considered an absolute last resort, such as in cases of genuine and certified illness. Artists who cancel without good reason will be removed from Agency listings. Cancelling agreed performances in order to accept other work is not acceptable under any circumstances.

Performance termination or Non-Fulfilment of Terms

If for any reason you fail to meet the terms of this agreement, or if your non-fulfilment of terms should result in a refund being issued to the client, you will receive no payment. This includes technical failure or fault with your equipment, non-attendance by any band members or any other non-fulfilment or partial fulfilment of terms. If any area of your responsibility, including noise levels, incapacity or technical fault, should result in termination of the performance and thereby lead to non-payment or refund, you will receive no payment.

Costs Incurred

Except where explicitly agreed in advance, all costs incurred in relation to this performance are met by the Artist. This includes travel costs, parking costs and accommodation if necessary.

Insurance & Liability

Our maximum liability in all cases, except for actual bodily harm or death, is the full amount paid to us. In the most unlikely case of damage to property, actual bodily harm or death, the offending party is directly liable to the Third Party involved. All acts must have appropriate Public Liability Insurance and must email us a copy of their insurance certificate.

Health & Safety

The Artist and the client are required to adhere to all current Health and Safety legislation. As the Artist, you are required to keep to legal limits of volume and/or sound pressure. Termination of performance caused by triggering of sound limiters will be interpreted as non-fulfilment of terms and may result in reduced payment or non-payment. All requests to reduce the volume of your performance must be accommodated. Hearing protection is the responsibility of the Artist, venue management and individual guests in attendance. South Wales Music Ltd. accepts no liability for excessive noise levels or hearing damage.

Standards for Acts

All our acts are expected to meet our high standards. The below outline gives a guide, but this is not exhaustive. If we feel that you have not met these standards, we reserve the right to withhold some or all of your payment.

- **Punctuality:** All acts are expected to arrive, set up and perform at the agreed times. Tardiness is considered a serious breach of our standards.
- **Professionalism:** All artists are expected to act in a manner appropriate for a family-friendly event. The following are considered unacceptable behaviour:
 - Excessive alcohol consumption.
 - Possession or consumption of illegal drugs or substances.
 - Rowdiness / bad language / unprofessional conduct.
- **Presentation:** Artists are expected to dress appropriately for the event. This should be interpreted as smartly or formally unless stated otherwise or unless other dress codes are integral to the show (this should be indicated beforehand).
- **Preparation:** All acts are expected to research their venues prior to the performance date, checking and double checking such details as:
 - Location & correct address.
 - Availability of plug sockets.
 - Any issues with unloading equipment etc.
- **Performance:** Your performance must be to the best of your ability and reflect the information and promotional material included on our website. You are required to check the details given about your band on our website and inform us of any mistakes, misrepresentations or falsehoods immediately.

Contact with the Client

Up to the final weeks before the event, all communication with the client should be handled by or via the Agency. South Wales Music Ltd. will handle ALL financial transactions with the client. You must not take any money directly from the client except by prior arrangement (in writing) with South Wales Music Ltd.

Other Bookings

You may NOT take any other bookings on the date of a booking secured by South Wales Music Ltd. This applies to all musicians booked for any given event.

Self-Promotion

You may NOT promote your act by any means, including handing out business cards, soliciting for CD / merchandise sales or advertising future performances. This would be considered very inappropriate and a breach of terms. If anyone wishes to book your act then you must direct them to South Wales Music Ltd. who will handle the booking.

Risk to You

We can not inspect every venue. Therefore, artists must use their own judgement in assessing what is safe for themselves, their equipment, and any other parties. We are not responsible for any damage to yourselves or your equipment, no matter what the cause.